



OFFICE OF INFORMATION SERVICES

DATE: August 2, 2006

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and
Demonstration Organizations Systems Staff

FROM: Henry Chao /s/
MA/Part D Implementation Manager

SUBJECT: **Special TRR Communication – Week-at-a-Glance**
August 7th through August 11th

The following describes the Special TRRs that CMS is preparing to send to Plans during the week of August 7, 2006. The focus of these TRRs is described below. Only Plans with transactions/beneficiaries that are impacted by the specific conditions of each cleanup will receive a file.

Target dates for the Special TRRs are provided, however Plans should be aware that system resources and other factors might alter this schedule. The MMAHelp Desk will communicate any changes to the schedule that occur after this memo is published to Plans.

Monday, August 7, 2006

Special Cleanup TRR

This TRR will address a number of conditions, some of which have been the subject of the regular Monday “cleanup” TRRs in the past. This TRR will follow normal naming conventions: e.g. P#MMA.@BGD5050.PLNxxxxx.YM200608.D07.TRWEEKD

1. Locked Beneficiaries – transactions receiving TRC165, because of beneficiary records being locked by CMS, were reprocessed. Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC. Plans should not receive TRC165.
2. Blank TRC codes – transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.
 - a) For beneficiaries where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
 - b) For beneficiaries with subsequent transactions, the reprocessing resulted in TRC199, which will be sent to the Plans on August 8th.

Tuesday, August 8, 2006

Special Reject TRR

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200608.D08.TRWEEKD

As has been the process in the past, CMS will produce a Special Reject TRR as referred to above. Some transactions that were pended in the system are for beneficiaries who have since had other actions performed on their records. These prior transactions cannot be released back into the system and will be rejected back to plans with a TRC199 - Rejected, Returned to Plan for additional research. After examining these returned transactions, if a plan believes the transaction should be re-run, the plan should re-submit the transaction. This may require use of the retro process.

Wednesday, August 09, 2006

Special TRR – TRC 165 Cleanup

This Special TRR is focused on addressing issues specific to the transaction response code of TRC 165 – System Delay received for

- beneficiaries with dual contract enrollment
- retroactive enrollment into a PBP that is no longer active

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200608.D09.TRWEEKD

MARx will reprocess the affected transactions and as a result, Plan transactions will be accepted with TRC 011- Enrollment Accepted or Rejected with a legitimate reject code. Multiple TRCs may be assigned to a transaction, but Plans will not receive TRC 165. Payment adjustments may also occur depending on the effective date of the enrollment transaction.

Please direct questions or concerns to the MMAHelp Desk at 1-800-927-8069 or mmahelp@cms.hhs.gov.